

Scott Thompson

TECHNICAL SKILLS

Operating Systems: Linux, Windows 2000/XP/2003 Server, Mac OSX

Programming (in order of strength): python, UNIX Shell Scripting, PHP, MySQL, VBScripting

EDUCATION

- BS Computer Science, National University
- Certification, UNIX System Administration, UC Santa Cruz Extension

EXPERIENCE

Google, Inc., Mountain View, CA Field Technician

07/2006 – Present

- Helped design, install and maintain 20+ node Citrix infrastructure
- Migrated 15 windows print servers to virtual machines
- Managed 99.9% uptime of windows printing infrastructure
- Designed and built tool for company wide notification of known technical issues
- Diligently documented all projects and aspects of work
- User desk visits as part of the desktop support team

Ravenswood City School District, East Palo Alto, CA Network Specialist / System Administrator

10/2003 – 07/2006

- Administered 24 node Linux lab
- Investigated Linux Terminal Services thin-client implementation for computer labs
- Managed file, print and application Windows 2000 servers
- Administered 500 node Windows 2000 network
- Wrote documentation for network and system administration
- Designed school web page
<<http://www.ravenswood.k12.ca.us/schools/bellehaven>>
- Supported teaching staff of 45
- Supported student body of 600
- Educated users in productivity and learning software
- Saved approx. \$33,000 by repairing 33% of broken computers

EPADV Community Interact Consultant

Occasionally

- Designed and administer web site <<http://ci.epadigitalvillage.org>>
- Sight powered by Drupal <<http://drupal.org/>>

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**Certified Employment Group
Consultant - Contract to InVision Technologies**

12/2002 – 10/2003

- Automated software installations and updates
- Migrated 500 users from Novel to Windows shared resources
- Fixed other problems as required

**Network Associates, Inc
Software QA Engineer**

12/1999 – 10/2002

- Made Sniffer work with UNIX using NT4.0 Terminal Server and Citrix
- Generated \$500,000 in sales as member of Special Projects Team
- Wrote comprehensive test plans
- Increased efficiency by administering ClearQuest defect database
- Participated in Blackbox testing
- Worked with developers to resolve product defects

OTHER EXPERIENCE

- 1.5 years sales and customer service
- Volunteer, Community Emergency Response Team (CERT), Fremont, CA